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Trust is Earned, Not Given.

In 2019, the Trust is releasing a series of stories to remind our members of the Trust's mission, how we help Arizona school districts, and what sets us apart from typical insurers.

For our final installment in this series, we spoke with Doug Huie, director of facilities and transportation at Catalina Foothills Unified School District (CFUSD). Doug has been with the district for the past five years, but has worked with schools in building and construction specifically in bond/expansion programs—for most of his career.

Doug's experience working with the Trust began shortly after the start of his tenure at CFUSD. Being situated in the foothills of Tucson, the district was especially prone to storm and flood damage. Ventana Vista Elementary School in particular had chronic problems with drainage design and the channeling of water around facilities. Doug worked with a Trust preferred vendor to remediate the issues, doing everything from updating storm drains to installing new drip edges on doors. After years of water issues, the school no longer had problems with floods.

From this experience, Doug knew to contact the Trust whenever issues arose.

In the midst of monsoon season in July 2015, Catalina Foothills High School's emergency generator went out. This meant that in the case of a power outage, the entire campus would have no lights. Where there were no windows, there would be complete darkness.

With numerous events scheduled for the evening hours, this could have led to big problems. Doug

called the Trust to check for coverage, and the Trust immediately stepped in. "I wasn't sure if our Trust coverage policy would take care of this, but knew that they were the first people to call. I was surprised and thankful to discover that the Trust would cover it all."



The Trust assisted the district in remediating the generator issue, including bringing in a temporary emergency generator. "The Trust kept moving forward, and provided us with a plan for replacement." Once the damage to the emergency generator was assessed, it was determined that the generator had suffered a catastrophic loss that warranted a full replacement. (The damaged generator was over 20 years old, and repairing it would not have been cost effective.)

The Trust worked closely with the district as it received quotes, awarded a bid, and ultimately replaced the emergency generator. Doug reflected on this time, and on his experience working with the Trust: "Coverage was comprehensive and can apply to catastrophic outages. The Trust is an excellent partner in helping districts both with common problems and the unusual ones that occur."

The Trust has been honored to share stories from individuals around the state—helping them when/where they needed it, and allowing them to stay focused on students, education, and a safe learning environment. We look forward to working with our members for many years to come.